

IM 4 REAL © Privacy Policy

This privacy policy will explain how IM 4 REAL © uses the data collected from you when using our website and services.

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What data do we collect?

In order to render our services, IM 4 REAL © collects the following data:

- Mandatory - name, phone number, email address, copy of identification document, proof of address, profile photo.
- Optional - coronavirus vaccine certificate, social media profile links.

How do we collect your data?

You directly provide IM 4 REAL with the data we collect. We collect and process data when you:

- Send us a video and text us the data mentioned in the previous paragraph.
- Forward us the email regarding your coronavirus vaccine.

IM 4 REAL also indirectly receives your data from:

- Our payment services provider.

How will we use your data?

IM 4 REAL collects your data in order to:

- Create your certified profile page.
- Process your order and manage your account.
- Contact you with special offers on other products and services we think you might like.
- Supply law enforcement with your personal identification details, within the scope of an official investigation.

We will not use or share your data for any other purpose.

How do we store your data?

IM 4 REAL stores your data in 2 ways.

Online, in a secure website hosted on a EU GDPR compliant hosting service, we will use your photo, chosen username, social media links and others to create your profile page.

Offline, in the EU, protected by multiple layers of encryption, we will keep the remaining information you provide us with.

IM 4 REAL© will keep your data while you use our service plus 6 months, after which it will be deleted from the web server and offline devices.

Marketing

We will only contact you with offers pertaining to our services. You may opt out at any time. Just contact us from your registered phone number via one of our contact methods or from your registered email.

What are your data protection rights?

The right to access - You have the right to request that IM 4 REAL provide copies of your personal data.

The right to rectification - You have the right to request that IM 4 REAL correct any information you believe is inaccurate. You also have the right to request we complete information you believe is incomplete.

The right to erasure - You have the right to request that IM 4 REAL erase your personal data. We will do so 6 months after the request.

The right to restrict processing - You have the right to request that IM 4 REAL restrict the processing of your personal data.

The right to object to processing - You have the right to object to IM 4 REAL's processing of your personal data.

The right to data portability - You have the right to request that IM 4 REAL transfer the data to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at:

info@im4real.eu

+351 969 622 706 - Whatsapp ©, Telegram © or Signal ©.

Cookies

IM 4 REAL only uses cookies for signup and payment purposes.

Privacy policies of other websites

The IM 4 REAL website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Our company keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on February 22, 2022.

How to contact us

If you have any questions about IM 4 REAL © 's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us at:

+351 969 622 706 - Whatsapp ©, Telegram © or Signal ©.

privacy@im4real.eu

Address:

EXCITATE OÜ
Sepapaja tn 6, 15551 Tallinn Estonia

Representative and Data Protection Officer - Diogo Lagos

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that IM 4 REAL has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Estonian Data Protection Inspectorate (Andmekaitse Inspektsioon)

www.aki.ee

Address:

Väike-Ameerika 19

10129 Tallinn

Phone: 372 6274 135

Fax: 372 6274 137

Email: info@aki.ee